

## Conditions accommodation Haus Tirol Ehrwald

We would like to inform you about our general terms and conditions.

### 1. General

- These general conditions apply to all tenant of Haus Tirol Ehrwald , Hauptstrasse 77 , 6632 Ehrwald
- By entering into a lease agreement , these terms and conditions apply.
- A copy of these terms and conditions can be provider to each tenant free of charge . It is also possible to print these conditions thru our website.
- Haus Tirol Ehrwald shall not be liable for any damage, loss or theft of the tenant.
- Damaged and missing items of movable and immovable property of Haus Tirol Ehrwald must be reported immediately by tenant and paid directie to the owner.
- Guests must Follows all instructions from the owner.
- The administration of the owner is determined by mutual agreement unless the guest can prove otherwise .
- Guests must adhere to the Bylaws.

### 2. Reservation and confirmation

- The booking can be made by phone, in writing or by e-mail.
- After receiving your reservation request, Haus Tirol Ehrwald willl send you a confirmation (subject to availability ).
- We ask you to make a reservation deposito of 30 % of the total amount.  
Once the deposit is received the booking is final. The deposit can be tranferred to us thru our bank account. The remaining amount one week before arrival by banktransfer. Extra charges can be paid on the departure date.
- No booking fee will be charged.

### 3. cancellation

- If you need to cancel the reservation, please let us know as soon as possible by Phone as well as in writing (email well be sufficient). This way we can offer the room / apartment to another party.

Cancellation procedure is as follows:

- Cancellation up to 3 months before the arrival date 25 % of the total amount
- Cancellation up to 2 months before the arrival date 50 % of the total amount
- Cancellation up to 1 month before the artrival date 75 % of the total amount
- Cancellation within 30 days of the arrival date 100% of the total amount

### 4. Rules and regulations

- Arrival and departure  
Upon arrival, you must notify the owner and you will be asked to show your ID (passport/drivers liegende)
- On the day of arrival after 2.00 pm , you can use your room / apartment .
- On the day of departure your room / apartment must be vacated by 11.00 am.
- No refund will be granted when you vacate the room/apartment early.
- Any noise, especially between 23.00 pm to 06.00 am should be avoided.
- The room/apartment must be kept clean and tidy, and left as found upon arrival.
- All waste should be separated (paper/glass/plastic/etc)
- Pets are not allowed in Haus Tirol Ehrwald.
- Smoking is not permitted inside Haus Tirol Ehrwald, we ask you to use the special room outside.